

CrimeSoft Advanced 9.5

Important Networking Fix

It has come to our attention in CrimeSoft Advanced version 9.5 that the new 'Container' file which replaces the older Photo/Video Supplement file may not load when working from a workstation. During the CD/DVD compiling and burning process a software switch was somehow inadvertently set to make the file invisible on a network.

The fix is easy and only takes a minute.

1. Start CrimeSoft from the Host/Server PC with a copy of FileMaker Pro and use the Master account log-in (Note: If you are using FileMaker Server to host files – Stop the FM services first).
2. At any CrimeSoft screen use the file pull down menus to access the box below (FMP 9 or greater “File>Sharing>Network Setting” FMP 8.5 or earlier “Edit>Sharing>Network Setting”).
3. Select Supvpg.fp7 as shown below then on the right side under “Network access to file” be sure that ‘All users’ is selected.
4. Click OK. Then restart the program on the host machine

