## CrimeSoft Advanced 9.5 Important Networking Fix

It has come to our attention in CrimeSoft Advanced version 9.5 that the new 'Container' file which replaces the older Photo/Video Supplement file may not load when working from a workstation. During the CD/DVD compiling and burning process a software switch was somehow inadvertently set to make the file invisible on a network. **The fix is easy and only takes a minute.** 

- 1. Start CrimeSoft from the Host/Server PC with a copy of FileMaker Pro and use the Master account log-in (Note: If you are using FileMaker Server to host files – Stop the FM services first).
- At any CrimeSoft screen use the file pull down menus to access the box below (FMP 9 or greater "File>Sharing>Network Setting" FMP 8.5 or earlier "Edit>Sharing>Network Setting").
- 3. Select Supvpg.fp7 as shown below then on the right side under "Network access to file" be sure that 'All users' is selected.
- 4. Click OK. Then restart the program on the host machine

FileMaker Network Settings	? 🛛
FileMaker Network Settings	
Network Sharing: Off TCP/IP Address: 192.16	• On 8.1.65
FileMaker access via FileMaker Network	
Currently open files Mname.fp7 Supsp.fp7 CFSCitat.fp7 Menu.fp7 Supes.fp7 CFSName.fp7 Suprp.fp7 Crime.fp7 Crime.fp7 Aff1.fp7 ptstop.fp7 CFS.fp7 CFS.fp7 CFSWarr.fp7	Network access to file   File: "Supvpg.fp7"   All users   Specify users by privilege set   Specify users by privilege set   No users   Don't display in Open Remote File dialog   This file is being used by 0 users. To send users a message, click the Send Message button.   Send Message   OK